



## WINTER IS COMING. BE PREPARED FOR SNOW!

San Bernardino County Public Works is responsible for plowing County Maintained Roads and Special Districts roads. You may verify if your road is a County Maintained Road or Special Districts road by visiting our website at <https://sbcountydpw.maps.arcgis.com/home/index.html> and please remember that Caltrans is responsible for snow removal and cinder spreading on state highways.

Snow removal operations begin when more than two inches of snow has accumulated on the ground, and continue until streets have been cleared to their full widths. The County keeps one lane open (clear) during snow events and widens to full width (open) during the days after the storm has ended. Please note private driveways cannot be cleared by County snow plows. Private driveways are the responsibility of the property owner and removing berms from driveways is part of clearing the driveways.

Public Works has created a website for everything snow related with weather conditions, road closures, maps, resource links and more. You can find all information at <http://cms.sbcounty.gov/dpw/Operations/SnowRemoval.aspx>

San Bernardino County Public Works now has a new free mobile app and web tools called SeeClickFix to submit requests. Citizens will now be able to provide County Public Works officials with pictures, videos, specific descriptions, and more for us to serve your needs. More information can be found at our website at [www.SBCounty.gov/DPW](http://www.SBCounty.gov/DPW). Requests can also be made by calling Radio Room Dispatch at (909)387-8063.

## TIPS

- Snow removal crews make at least two passes on each side of the road. Wait until the second pass before clearing your driveway.
- When shoveling out your driveway, throw the snow to the right as you look toward the road and you'll be following the snowplow's pattern.
- We do not cinder all County maintained roads, cinders are placed on primary roads when the roads are experiencing icy conditions.
- Caution your child not to slide down driveways onto streets and to stay away from the snowplows as they are dangerous pieces of equipment.
- Don't place your garbage cans too close to the roadway, the snowplows may have to go around them and leave your area unplowed. Don't put them too far back, as the garbage collector may not have good access to them.
- If small boats and trailers are stored on your property, they should be well away from the roadway.
- Consideration should also be given to providing additional space for visitor parking so your winter guests will not be subject to citations, towing, and possible vehicle damage.
- If you need assistance with clearing your driveway, look locally, private individuals and companies are ready to help.
- KEEP CHAINS IN YOUR CAR.



# HOW TO AVOID PROPERTY DAMAGE

- San Bernardino County Code restricts parking on the mountain streets when snow conditions exist. The best policy is to keep your vehicle parked OFF the road or street right-of-way. If you live on a narrow road and the only parking you have is along the street, get off the road as far as possible.
- Flag your vehicle using a colored flag or any other device that would help snowplow drivers spot a snow-covered vehicle. Flagging helps protect your vehicle, but you are still subject to citation and/or towing of your vehicle should your vehicle impede snow removal operations.
- Flag your walls, fences, light posts, shrubbery, sprinkler systems, etc. These items are virtually invisible as the snow gets deeper and should also be marked with red poles and flags when near the roadway.
- If your property is damaged during snow removal or cinder spreading operations, it will be in your best interest to obtain as much of the following information as possible and then contact Radio Dispatch and explain the damage to them.

FOLLOW US ON SOCIAL MEDIA FOR MORE INFORMATION @SBCoPublicWorks



## IMPORTANT SNOW INFORMATION INSIDE

DOWNLOAD SeeClickFix  
TO SUBMIT REQUESTS

SEE it, CLICK it and we'll FIX it.

